

## **TERMS AND CONDITIONS:**

Training Provider agrees to abide by the PSTB constitution and abide by PSTB's rules and regulations, subject to change, as posted on its Web site.

**Protecting the Accreditation:** As a condition of accreditation, Training Provider agrees to update the course materials to comply with any changes in the syllabus. The PSTB will give Training Provider at least six (6) months notice of significant changes. Failure to update and submit course materials for re-accreditation may lead to withdrawal of accreditation.

Training Provider may expect to receive at least one audit visit during the accreditation period. In addition, PSTB reserves the right to monitor the performance of the Training Provider (e.g., by short notice audit visits to courses in progress and by assessment of examination results). Training Provider therefore is required to notify PSTB of all course dates and venue information. Should the PSTB audit a course, the Training Provider and the accreditation panel will receive a report. The report is confidential, subject to the PSTB Non-Disclosure Agreement, and disclosed only to members of the PSTB Executive Board and/or Accreditation Panel members on a "need to know" basis.

The PSTB may immediately withdraw accreditation at any time in the case of behaviours that undermine the integrity of the certification. Examples include substitution of unapproved instructors, omission of required topics from the course materials, inadequate time devoted to required topics, providing to course attendees confidential PSTB or ISTQB materials as study guides, or making misleading claims regarding the courses. If PSTB detects such behaviours, the PSTB alternatively may request immediate remedial action by Training Provider as a condition of retaining accreditation.

At the end of each one-year, accreditation period of the Training Provider, the accreditation panel will conduct a review of Training Provider courses and activities for the prior year. If the review proves satisfactory, the PSTB will renew the Training Provider accreditation for an additional one-year period providing the Training Provider has paid the renewal fee in full.

Accredited course materials must be submitted for reaccreditation every three years or upon a published revision to the applicable certification syllabus. The reaccreditation process and fees are the same as the initial course accreditation.

The ISTQB Constitution requires that the PSTB not engage in any activity that could be construed as supporting a competing certification program or scheme. Therefore, Training Providers who sponsor, host, or provide certification and/or certification training courses that substantially overlap any ISTQB syllabus may not use the ISTQB or PSTB logos in any way nor will the PSTB provide links to such Training Provider's Web sites.

**Language:** Training Provider must submit to the PSTB in English all applications and information. The PSTB accreditation, once granted, is valid only in the language of submission. Should Training Provider desire accreditation of materials in another language, the PSTB will refer Training Provider to another ISTQB-recognized National Board, should such a Board exist, which operates in the desired language.

**Sole Authority:** The PSTB is the sole authority for accreditation by the PSTB. By submitting an application for accreditation, the Training Provider agrees to accept the PSTB accreditation decision.

**Applicant Initial** \_\_\_\_\_



**Indemnification:** Each party agrees to indemnify, defend, and hold the other party harmless from and against any and all claims, liabilities, causes of action, damages, and costs (including reasonable attorney fees and court costs) arising out of or resulting from any breach by the indemnifying party of any term, covenant, condition, representation, or warranty set forth in this Agreement.

**Non ISTQB Accredited Courses:** The PSTB recognizes that Training Providers may offer courses that relate to the ISTQB syllabus but do not meet it fully, for example Exam preparation days, bridging courses from other qualifications etc. The Training Providers are able to use the following wording when advertising these courses that are not ISTQB/PSTB accredited.

“Although this course is based on ISTQB syllabus and may assist students in gaining associated certification level, it is neither accredited by the ISTQB nor the PSTB and is in no way intended to represent that it is. For details of PSTB/ISTQB accreditation visit: <http://www.pstb.pk/Accreditation.html>.

**Other Regions and National Boards:** The ISTQB Constitution empowers each ISTQB-recognized National Board to issue accreditation to Training Providers operating in its region. Some Training Providers offer services across multiple regions. Provided that the Training Provider is accredited by PSTB, the PSTB, upon receipt of confirmation of training course accreditation from another ISTQB-recognized National Board, will offer exams for training courses accredited by other ISTQB-recognized National Boards.

Other ISTQB-recognized National Boards will generally recognize PSTB accreditation in their regions. However, Training Provider is responsible for contacting the appropriate National Board prior to offering an accredited training course in its region. The PSTB cannot mandate the behaviors of other National Boards, and the ISTQB Constitution makes each National Board the sole authority for accreditation in its region.

The PSTB offers examinations only in the United States and Canada. The PSTB will provide documentation of accreditation to other ISTQB-recognized National Boards on behalf of Training Provider seeking to offer training in other regions.

**Instructors:** Training Provider agrees to employ training instructors who (1) have at least five years of practical experience in software testing and software engineering, and (2) have demonstrated proficiency as instructors of software engineering courses. All instructors must hold the certificate that they teach.

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